

irtazahaider05@gmail.com (404) 234 2572in irtazahaider

# **SKILLS**

# **EDUCATION**

# PROGRAMMING LANGUAGES/FRAMEWORKS:

Java, C/C++, Python, Node.js, ReactJS, Golang **OTHERS:** SQL, Docker, Kubernetes, AWS, CUDA, Spark, Android Development, Jenkins

### Georgia Institute of Technology

MS Computer Science (Specialization: Computing Systems)

#### **Lahore University of Management Sciences**

BS Computer Science

# June '17

Dec. '18

# **EMPLOYMENT**

#### SALESFORCE, INC.

Senior Member of Technical Staff, Infrastructure Engineering · San Francisco, CA

## Nov. '20 to Current Mar. '19 to Oct. '20

#### Member of Technical Staff, Infrastructure Engineering · San Francisco, CA

- Primary engineer on the team responsible for supporting Service Protection Framework use cases for off-CRM core services
- Enhanced the framework by adding task instrumentation based on thread dump analysis, a fault tolerant persistence layer, ability to shape traffic (block, throttle, etc) based on the metadata in the Redis cluster/database and a data pipeline to push events and metrics to other services
- Technologies worked on: Java, Spring, gRPC, Kubernetes, Docker, Service Mesh(Linkerd, Envoy, Istio)
- Working as a Scrum Master to help our team perform at the highest level

#### Software Engineering Intern, Infrastructure Engineering · San Francisco, CA

May '18 to Aug. '18

• Reduced round-trip time and achieved 33% more requests per second being served by Salesforce's Service Protection microservice over gRPC by leveraging shared memory communication and identifying and improving performance hotspots

#### **GEORGIA INSTITUTE OF TECHNOLOGY**

**Graduate Teaching Assistant** 

Jan. '18 to Dec. '18

• Database Systems & Concepts, Introduction to Database Systems

### **DESIGN TECHNOLOGY LAB, NEW YORK UNIVERSITY**

Summer Research Intern · Abu Dhabi

May '17 to Aug. '17

- Developed an Android application, Nirapod, which provides a mechanism for enabling 'tiered' privacy that allows people to share their phones while keeping their personal data private
- The interface is designed to hide the fact that multiple tiers exist, thereby reducing the likelihood that people can be compelled to reveal private data
- This work was published in 2019 CHI Conference on Human Factors in Computing Systems

## **PROJECTS**

#### SPACELEASE: WEB CACHING SYSTEM IN EDGE CLOUD

- Modern cloud cache providers share the cache space among content providers in an effort to optimize the aggregate cache utility but this leads to unpredictable performance
- We developed SpaceLease, a performance-isolated cloud cache lease model that provides predictable data access latencies
- SpaceLease is implemented on top of Amazon EC2 instances with RAM as a primary storage of cache items
- SpaceLease achieved 79% reduction in the performance variability when evaluated against a 30-day Akamai data access trace

### SADDLES: BIKE SHARING SYSTEM

• Designed and implemented a comprehensive bike sharing system with an Android Application and a Web Application for user interface with Flask based backed by MySQL

#### IMPLEMENTATION OF EFFICIENT RELAY SELECTION IN TOR

- As a team of three, we came up with and implemented a new scheme for TOR that makes relay selection smarter and provides better performance to TOR users.
- We were able to leverage particular requirements of different data flow types (short and long flows), user profiling and geographical location of nodes to improve user experience in the TOR network

## **AWARDS**

Dean's Honor List (each year 2013-2017)

Student of The Year award by Cisco Systems in 2008